

*Would you like to volunteer at Wildlife Rescue Association of British Columbia? Here's everything you need to know!*



### Covid-19 Protocols

*How has the pandemic affected volunteer operations?*

Wildlife Rescue follows the guidance and direction of British Columbia's provincial health officer. We continue to operate with increased safety practices in place including:

- Covid-19 vaccine policy for all staff and volunteers.
- Social distancing (2 metres between all people on-site).
- Frequent hand washing and frequent disinfection of high touch surfaces.
- Mask wearing required on site, both indoors and outdoors.
- No people on-site with cold/flu/COVID-19 symptoms, self-isolating or in quarantine.
- Changing operations to further reduce contact such as assigning staff and volunteers to a specific space during their shift and encouraging other staff members to continue to work from home; and
- Continued daily self-assessments for staff and volunteers working on site.

### General Requirements for Volunteering at WRA

*What is the time commitment?*

All Wildlife Rescue volunteers start with a minimum commitment of 100 hours.

As an Animal Care or Helpline volunteer, you will be asked to volunteer for on a regular weekly shift (ie. same day and time each week). These shifts are 4-5 hours depending on season.

Transport volunteers must be available for at least 1 time slot per week.

*How much time will I spend with the animals?*

The wild animals at the Hospital should not be petted, cuddled, talked to or played with to minimise their stress levels and risk of habituation wherever possible. Increased stress levels can result in decreased healing or potential death. Habituation is when they become too accustomed to human contact and can result in death after release. Any interactions with the animals are only done for their necessary care procedures.

*Do I need previous experience working with animals to volunteer?*

Previous experience and wildlife training is not necessary to volunteer at Wildlife Rescue Association of BC, though it is appreciated. All our volunteers will complete necessary training and mentoring by experienced and knowledgeable volunteers and staff members. Wildlife Rescue's orientation and training programs open a wide range of opportunities to grow your existing skills in various disciplines and gain new knowledge, as you gain more experience within the organization.



### *Do I need to be a certain age to volunteer?*

Our volunteers are suited for individuals aged 14 and older (14-15 year-olds are restricted to the seasonal role of Welcome Volunteer due to the health risks associated when working with wild animals). We welcome you to apply for this role once you turn 14, and apply to other roles once you turn 16.

### *Can I bring my child with me when I volunteer?*

Due to the nature of our work, volunteering at the Animal Hospital is not a very child-friendly activity. The environment can often be fast-paced, intense, and emotional. Volunteering with animals can be dirty, demanding and needs to be done rain or shine. There are many risks associated with the work that we do, including zoonotic diseases.

## Application Process

### *How long after I send in my application do I begin volunteering?*

Please feel free to complete an application and watch the recorded Information Session. You will then be able to sign up for the next Meet and Greet if your preferred role is Animal Care or Transport. This is a virtual group interview. If successful, you will be then be added to a training wait list and invited to attend a training session when volunteer shifts

become available for your desired role. The process might take a few months, so please be patient! Our busiest recruitment is early in the year in preparation for the busier spring/summer season. During the autumn/winter, we recruit on an 'as needed' basis only.

### *How often do you train and bring on new volunteers?*

The availability for our positions changes throughout the year, so we may not have your desired role available at this time. However, we recruit many volunteers for various different roles in early spring for our busy summer season each year.

### *When do Meet and Greets take place?*

Meet and Greets are scheduled on an as-needed basis when we are recruiting large volumes of volunteers, usually in the spring.

## Miscellaneous Volunteering Questions

### *Can volunteering lead to a job at WRA?*

While volunteering does not lead directly to being



employed by WRA, it certainly goes a long way in demonstrating your interest in the organisation and wildlife rehabilitation, and making yourself known to staff. You will also be more familiar with the different roles in the organisation, and are more



likely to hear when a suitable role is vacant. Every year we apply for grants from the Canada Summer Jobs program and some of our volunteers who are eligible for the program have been employed in these roles, as well as being employed into permanent roles.

### *Can WRA meet my required volunteering hours for high school?*

Yes, your hours can be applied to your high school's requirement. We do require a minimum commitment of 100 hours. We suggest that you apply early as the recruitment process can take some time, and we do sometimes reach our limit of the number of participants we can supervise in this capacity. You will also need to be flexible with your availability so that we can fit you into our schedule, and you may need to pick up some extra shifts to ensure you reach your hours in time. It can take around 6 months to complete 100 hours unless you pick up extra shifts. You will need to track your hours yourself to ensure that you have completed them by your deadline. Work experience applications will only be accepted via this link.

### *What happens if my availability changes?*

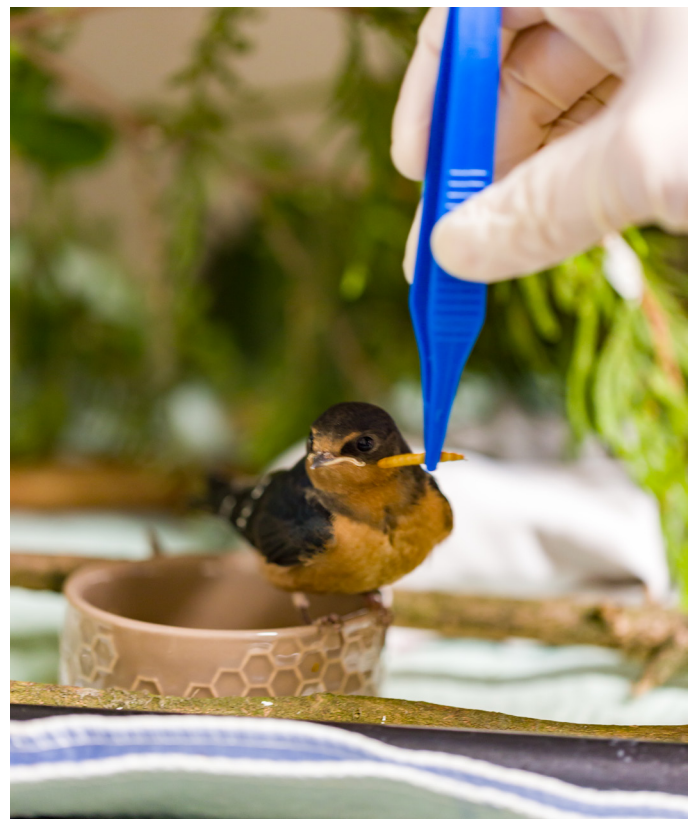
We appreciate as much flexibility as possible to ensure even coverage across our shifts. However, we understand that life happens. If your schedule changes, you can inform the Volunteer Program team and they will try to find another suitable slot for you. If that doesn't work, you can remain on the 'on call' schedule to fill short shifts.

### *I have an irregular schedule and cannot commit to regular shifts each week. Can I still volunteer?*

Providing you can still commit to one shift per week, this may be possible to arrange, particularly in the busy summer season. If you have regular access to a reliable vehicle, the best option for you may be the role of Transport Volunteer, which is undertaken on an 'on call' basis.

### *What happens to mammals that are brought to WRA?*

We work with partner organisations across the Lower Mainland to ensure that all animals are taken to a facility specialising in their care. Across the Lower Mainland there are numerous facilities that specialise in raptors, small mammals, owls etc. They can provide specialised treatment through specific enclosures and expertise. We make sure that we are available for all the animals that have nowhere else to go. At this time that is mainly birds and bats. We are the only organisation in the Lower Mainland to rehabilitate bats.



**If you think you'd be a great fit volunteering with us and would like to see our current openings, visit our website at:**

**[wildliferescue.ca/volunteering](http://wildliferescue.ca/volunteering)**