

*Wildlife Rescue*  
ASSOCIATION

# 2021 Annual Impact Report



For the Fiscal Year of October  
1, 2020 to September 30, 2021





## OUR VISION

To continually improve the welfare of urban wildlife

## OUR MISSION

To provide leadership in rehabilitating wildlife and in promoting the welfare of wild animals in the urban environment

# Thank you!

You're an essential part of our generous community of 3,000+ donors. Thank you for helping Wildlife Rescue provide emergency and lifesaving services for injured and orphaned wildlife.



Spotted Sandpiper Chick



## Table of Contents

- 4** Message of Appreciation
- 6-7** 2021 Highlights
- 8** Wildlife Hospital: A Surprising Discovery on the Local Trail
- 9** Support Centre: Black-billed Magpie Returns Home
- 10** Education: Mentorship at Wildlife Rescue
- 11** 2021 Statement of Financial Position
- 12** Wildlife Story: Oiled Wildlife Gets Cleaned Up at Wildlife Rescue
- 13** Staff & Board of Directors



# Message of Appreciation

**Reflecting on a year of lifesaving work made possible by your support and generosity-** On behalf of the leadership team at Wildlife Rescue Association of BC, we are proud to report that 2021 was a year of growth and exciting progress in service of the vital wildlife of British Columbia.

In 2021, the Wildlife Hospital admitted over 6,000 animals to be treated and rehabilitated by our expert staff and volunteers, and the Wildlife Rescue Support Centre was contacted over 31,000 times. This represents a massive increase in our operations and it is because of supporters like you that we have met every challenge **with strength and compassionate care.**

***It is your support that makes our work possible, and for that we are truly grateful.***

**Linda Bakker & Coleen Doucette**  
Co-Executive Directors

*Linda Bakker*     *Coleen Doucette*



Trumpeter Swan



# 2021 Highlights



Brandt's Cormorant



**6,007**  
patients admitted in 2021,  
breaking Wildlife Rescue records!

## Unique Species Brought in for Care



Virginia Rail



Canvasback



Pelagic Cormorants



Spotted Bat



Sandhill Crane Chick



Barn Swallows & Violet-Green Swallow



Canada Goose

**81**  
new volunteers joined  
the team

**31,840**  
number of times our Support  
Centre was contacted

**204**  
communities served  
across North America

## New Admissions Structure





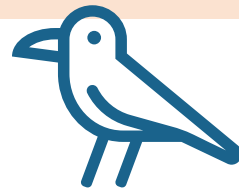
# Wildlife Hospital

The Wildlife Hospital is the cornerstone of Wildlife Rescue Association of BC— operating 365 days of the year to provide urgent care and rehabilitation for injured, orphaned, and pollution-impacted wildlife. As a leader in wildlife rehabilitation in Canada, our dedicated staff and volunteers represent the best in care.

In 2021, thanks to the generosity of our supporters, we were able to establish two new outdoor work areas including a wash pad and food preparation space. These essential spaces are making it possible for our team to continue working within the constraints of pandemic restrictions and throughout the development of our new hospital building.

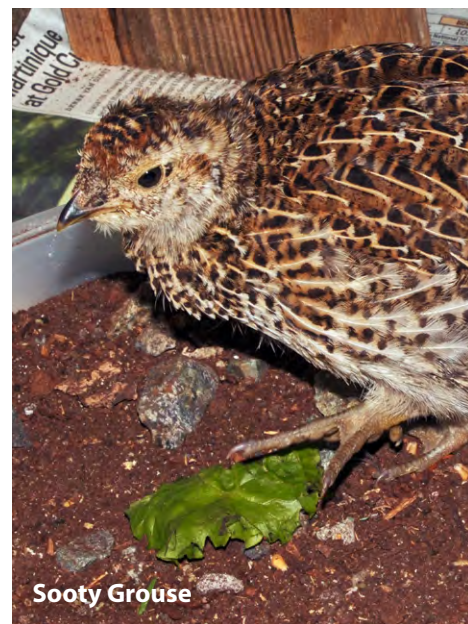
**6,007**  
patients received care

**158+**  
unique species treated



## A Surprising Discovery on the Local Trail

Summer is a time for us all to enjoy the warmer weather, explore nature, and vacation with loved ones. For the Wildlife Hospital it is the busiest time of the year. 2021 was a record-setting season with intakes and temperatures rising quickly throughout these hottest months.



Sooty Grouse

While a Wildlife Rescue supporter was out walking along a local trail in Whistler, they wandered upon a young, orphaned grouse unmoving on the ground—it was a unique Sooty Grouse, a species only found on the Pacific Coast. When they approached the grouse, it didn't react. They did the right thing and called Wildlife Rescue right away.

Our transport volunteer brought the young bird into our hospital where expert hospital team members began assessment. They found a keel fracture, which was partially healing, and bruising along its body. An immediate concern for many animals coming in to Wildlife Rescue is dehydration, and through a summer of unprecedented heat, this grouse was among many who needed care to regain vital fluids and nutrients.



Sooty Grouse

During their stay, this Sooty Grouse was housed with a fellow game bird, a California Quail, for company and given a tray of soil with buried mealworms to promote natural feeding behaviours. After just under a month of rehabilitation and care, this special bird passed Wildlife Rescue experts' assessment and was released back to their natural environment, giving them a second chance at a natural life.

# Support Centre

When anyone in BC encounters an animal in distress and needs help quickly, the Wildlife Rescue Support Centre team is just a phone call away. An essential service in our province, both in providing an immediate response for animals at risk, and everyday advice for wildlife enthusiasts looking to support wild animals in their backyard.

In addition to supporting the public, the Wildlife Rescue Support Centre dispatches wildlife transport volunteers straight to animals in need, coordinates the release of rehabilitated patients, admits animal patients, and coordinates wildlife fostering.

**24,714**  
phone calls

**7,126**  
emails & other contacts

**212**  
babies fostered & reunited  
with their families

## Black-billed Magpie Returns Home

On August 25th, a local New Westminster resident was relaxing at home when they spotted a black and white bird with iridescent royal blue-tinted wings outside their open window. Moments later, they flew right through the window and into the apartment! The apartment's resident quickly called Wildlife Rescue for help. The Wildlife Rescue Support Centre dispatched a Rescue Transport volunteer who recovered the bird and brought it right into Wildlife Rescue's hospital.



Black-billed Magpie



Black-billed Magpie

Upon assessment, the bird was identified as a Black-billed Magpie whose normal species range is much further inland than New Westminster. Wildlife Rescue staff theorized that they may have hitched a ride on a vehicle from the interior of the province and gotten lost far from home. Luckily, they were in good condition despite their travels but were still able to get a few days of rest and care as our Support Centre staff consulted with permitting officers and biologists in the interior region of BC.

Refreshed and ready, this Black-billed Magpie was transported to Savona, BC on September 2nd where it took off and returned to a free and wild life in their native habitat.



# Education

Every year, more and more members of the public come into contact with wild animals. Wildlife Rescue is seeing more patients brought to our facility than ever before. This increase in the awareness of BC’s wonderful and varied species gives Wildlife Rescue opportunities to share conversations about how we can all help animals stay healthy, wild and free.

Through our website, Wildlife Rescue newsletter, Wildlife Alerts via email, YouTube channel, Wildlife Support helpline, social media platforms, and televised or print media stories, our team is delivering educational content to the public every single day of the year. Whether it is tips to help wildlife during this year’s extreme weather events or raising awareness about species at risk, Wildlife Rescue is bringing this knowledge right into the homes and hearts of BC.

## Mentorship at Wildlife Rescue

At Wildlife Rescue, many individuals who are passionate about wild animals become dedicated, long-term support for the organization. It is astounding to see the commitment and skill of volunteers who have been with the organization for years, or even decades.

Thanks to this level of commitment, Wildlife Rescue’s Mentorship program was born. As animal intakes increase every year, the Wildlife Rescue Mentors help to ease the heavy workload of staff members and allow them to focus on their lifesaving work, safe in the knowledge that new volunteers are being trained correctly and to Wildlife Rescue’s high standard.

Each program at Wildlife Rescue relies on Mentors to provide knowledge and guidance—from our Animal Care volunteers who

are required to attend at least three shifts doing hands-on training with their mentor before working independently, to our Transport and Rescue volunteers who are paired with a Mentor on their first rescue trips. Even when they’re not actively training, Wildlife Rescue Mentors are working alongside volunteers and staff, eager to answer questions, share their knowledge of resources and procedures, and to lend a helping hand wherever needed.



30,684

members of the public learning about wildlife through social media

8,744

members of the public receiving educational wildlife content right to their inbox

211,162

visits to the Wildlife Rescue website to access educational content and resources

273

compassionate volunteers generously gave their time to support wildlife

84,329

kilometres traveled to rescue and release wildlife in need

25,468

hours given to rescue wildlife, provide care, support the public, and more

## FINANCIAL OVERVIEW

### 2021 Statement of Financial Position

100% of your donation goes towards helping to give wildlife a second chance at a natural life.



37%

Medical & Rehabilitation

17%

Community Wildlife Support Services

28%

Community Engagement

3%

Volunteer Development

15%

Administration & Program Support

#### REVENUES

October 1, 2020 - September 30, 2021

Donations	\$739,799
Corporate	\$84,970
Bequests	\$401,514
Foundation Donations	\$40,484
Grant Income	\$370,831
Memberships	\$1,647
Endowment Income	\$10,198
Interest	\$309
COVID-19 Subsidies & Incentives	\$15,866
Sales & Other	\$18,452
<b>Total Income</b>	<b>\$1,684,070</b>

#### EXPENDITURES

October 1, 2020 - September 30, 2021

Medical	\$155,017
Rehabilitation	\$353,200
Rescue & Transport	\$103,040
Helpline	\$119,561
Education & Outreach	\$29,201
Volunteer Development	\$40,677
Fundraising & Development	\$355,030
Administration & Program Support	\$212,027
<b>Total Expenditures</b>	<b>\$1,367,753</b>





Cassin's Auklet



## WILDLIFE STORY

# Oiled Auklet Gets Cleaned Up at Wildlife Rescue

Along the coast of BC, boats and oil tankers are a common sight. Our ports are busy intersections of trade and transportation, making it extremely important to act responsibly and consider our impact on sea-faring animals.

This August, a member of crew on a tanker in Port Moody was going about their daily tasks when they came upon an awful sight. A young seabird was grounded on their deck, half submerged in a bucket of contaminated water. Luckily, this individual knew not to try to clean the bird themselves but instead called Wildlife Rescue right away.

A Rescue Transport volunteer was dispatched and brought the wet, soiled bird into Wildlife Rescue's Hospital for immediate care. Right away, this unique bird was identified as a rarely spotted Cassin's Auklet—a red-listed seabird that spends most of their lives on the open ocean.

Cassin's Auklets usually stay far away from human activity as they're easily prone to stress and prefer the quiet solitude of the ocean. However, they are extremely sensitive to human industry and wildlife events such as oil spills.

In this case, this soiled auklet was left without waterproof protection from the pollution in the water bucket—a very serious problem for a seabird. With specialized equipment and gentle care, our Animal Care team was able to clean away the dirty residue from their feathers and provide them with a calm space to reduce stress.

After just three days in our care, this Cassin's Auklet was ready for travel. A Rescue Transport volunteer was dispatched to bring this young seabird to a Wildlife Rescue partner on Vancouver Island and they were finally released back to the open ocean where they belong.

## Staff Members

### Administration

**Coleen Doucette**  
Co-Executive Director

**Linda (Hendrika) Bakker**  
Co-Executive Director

**Kristen Trudeau**  
Operations Manager

**Carla Benn**  
Data/Resources Coordinator

### Development

**Shantal Cashman**  
Fund Development Director

**Bonnie Walker**  
Community Relations Specialist

**Sasha Rink**  
Graphic Design & Marketing Assistant

**Vindi Sekhon**  
Communications Coordinator

**Sheila Dickinson**  
Development Data Specialist

### Support Centre

**Neil Tracy**  
Support Centre Manager

**Jackie McQuillan**  
Support Centre Team Lead

**Aiden Stephens**  
Support Centre Coordinator

**Sierra Monastersky**  
Support Centre Coordinator

**Brynne Graham**  
Support Centre Assistant

### Hospital

**Janelle Stephenson**  
Hospital Manager

**Tracy Anderson**  
Assistant Hospital Manager

**Frankie Norton-Hall**  
**Kimberly Kennedy**  
Registered Veterinary Technicians

**Meghan Cogan**  
**Emma Zinck**  
**Seth Bennett**  
Wildlife Technicians

**Brandon Law**  
**Cassandra Lacusta**  
**Breanna Handley**  
Junior Wildlife Technicians

### Volunteer Program

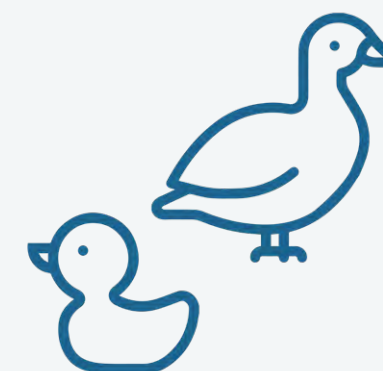
**Layla Gilhooly**  
Volunteer Coordinator

**Stephanie Green**  
Volunteer Coordinator

**Viktoriya Dzemidovich**  
Volunteer Program Assistant

### Grounds & Maintenance

**Don Anderson**  
Maintenance Worker



## Board of Directors

**Cheryl Churney**  
Chair

**Jenson Leung**  
Vice Chair

**Jeanie Magis**  
Past Chair

**Tommy Kwok**  
Treasurer

**Erika Lambert-Shirzad**  
Secretary

**Jodi Westbury**  
Secretary

**Glenn Boyle**  
Director at Large

Wildlife Rescue's Board of Directors is a volunteer governance board. Responsibilities include organizational governance, executive director oversight, reviewing/approving budgets, approval of major organizational decisions, chairing board Committees, supporting fundraising activities, and ensuring that operations are consistent with organizational mission.

## Professional Affiliations

**National Wildlife**  
**Rehabilitators Association**

**International Wildlife**  
**Rehabilitation Council**

**Wildlife Rehabilitators**  
**Network of BC**

Annual permits by Canadian Wildlife Service and Ministry of Forests, Lands and Natural Resources Operations





SUPPORT WILDLIFE RESCUE

## You Create a Future for Wildlife

Mallard Duckling

### VOLUNTEER

Connect with like-minded people and make a difference for wildlife in BC. Learn more at [wildliferescue.ca/volunteering](http://wildliferescue.ca/volunteering)

### KEEP UP WITH WILDLIFE

Visit our website to sign up for Wildlife Rescue updates and education right to your inbox, read the latest stories about animals in care, learn the best tips to help wildlife, and more.

For more ways to get involved, email us at [giving@wildliferescue.ca](mailto:giving@wildliferescue.ca) or call us at (604) 526-2747

### BECOME A FREEDOM PARTNER

Your sustainable monthly gift helps to ensure the needs of wildlife are met year-round.

### FOLLOW US ON SOCIAL

We are on Facebook @WildlifeRescue, Instagram @WildlifeRescueBC and Twitter @WRAofBC. You'll be the first to see updates from the hospital and the field.

## Leave a Legacy of Compassionate Care for Wildlife

Plan today to remain personally connected to wildlife by making your legacy one of sustainable impact and essential care for injured, orphaned, and pollution-impacted animals.

Whether you are naming Wildlife Rescue in your will or as beneficiary in a life insurance policy, maximizing the benefit of your retirement plan, or interested in a charitable gift annuity—the impact of a legacy gift will continue for years to come.

If you are considering a legacy gift to Wildlife Rescue and would like information on where to begin, we would be happy to have a conversation with you. We can provide basic guidance for your options, discuss the future needs of wildlife rehabilitation and how your gift will serve to ensure that Wildlife Rescue Association of BC continues its vital programs.

If you are considering including Wildlife Rescue in your estate planning, please reach out and let us know. We want to honour your generosity and ensure you are confident in how your legacy gift will support wildlife.



Steller's Jay



Learn more about legacy giving to Wildlife Rescue by emailing us at [giving@wildliferescue.ca](mailto:giving@wildliferescue.ca) or calling 604-526-2747 ext 502



## Wildlife Rescue Association of BC

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ADMINISTRATION **604-526-2747**

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WEB **wildliferescue.ca**

INSTAGRAM **WildlifeRescueBC**

FACEBOOK **WildlifeRescue**

YOUTUBE **Wildlife Rescue**

TWITTER **WRAofBC**

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