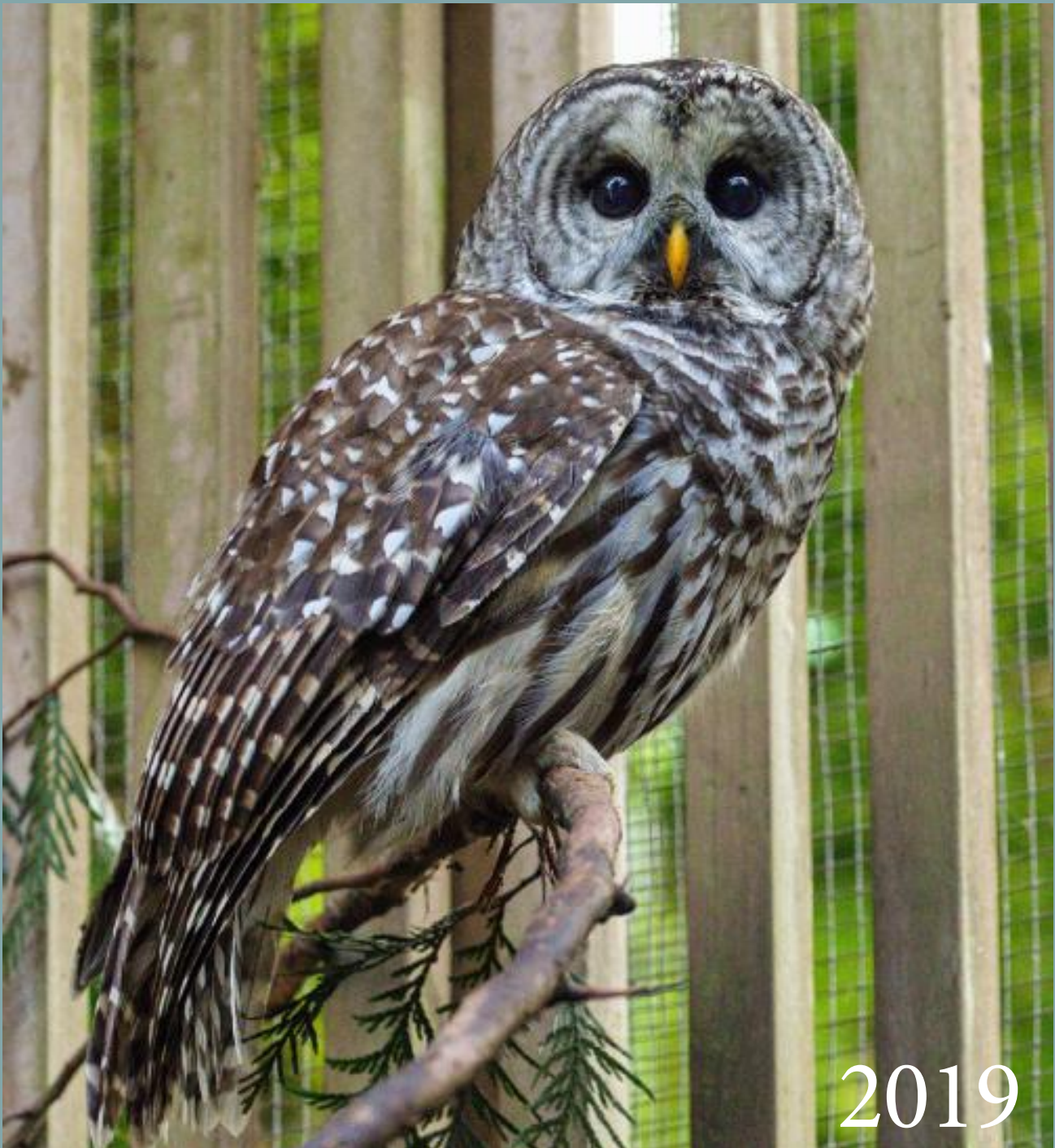


Annual Impact Report



2019



WILDLIFE STORY

Left behind in BC

American White Pelican

In October of this year, an alert resident in Oliver, BC, noticed an American White Pelican left behind on Tuc-el-nuit Lake as his flock continued their migration journey south.

Wildlife Rescue promptly dispatched a rescue team who drove on an 8-hour roundtrip to get to the injured bird. The pelican was found to have severe damage to its left wing, caused by what we suspect, was a fishing line hook.

Long-term treatment over the winter would be necessary to ensure a safe and successful return to the wild.

Countless hours were devoted by staff and volunteers to intensive wound management, a healthy diet, waterproofing of feathers, daily physiotherapy and pool time, and weekly veterinary examinations.

After seven months of rigorous care at the Wildlife Rescue facility, this pelican had inspired everyone with its recovery.

When biologists from Williams Lake spotted the migratory flock's return to their local breeding grounds on Puntzi Lake, they alerted Wildlife Rescue staff.

Once again, a trek was made to the Interior, this time with a strong, healthy pelican ready to re-join his flock.

Without intervention, this beautiful, long-billed bird would have perished. With your help, the outcome was so very different.



MESSAGE
of APPRECIATION



**Co-Executive Director
Coleen Doucette & Linda Bakker**

“Because of you, Wildlife Rescue is able to care for the increasing number of wildlife brought through our doors each year. Your support makes it possible to ensure that every single animal receives the same high level of caring and veterinary care. We are grateful for the advocacy of our supporters and volunteers who care so deeply about wildlife. It is an absolute privilege and pleasure to share in this journey with you and together, help wildlife return to nature and thrive. Thank you.”



**Chair of Board
Jeannie Magis**

“As I reflect on my time as chair of the Board of Directors, I am filled with pride for the incredible work being done at Wildlife Rescue by our staff and volunteers, made possible by you, our donors. We share a passion for wildlife that propels us forward in our quest not only to rehabilitate but to educate, always with the goal of helping wildlife remain wild. On behalf of the board, THANK YOU. We couldn’t do this work without you.”

Jeannie Magis

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VISION STATEMENT

Long-standing Industry Leader

Our Vision

- To continually improve the welfare of urban wildlife.

Our Mission

- To provide leadership in rehabilitating wildlife and in promoting the welfare of wild animals in the urban environment.

Our Values

We:

- Believe that each wild animal deserves our respect.
- Provide care for wildlife in a socially responsible manner.
- Keep animals wild and return them to their natural environment to live independently.
- Help to prevent harm to wildlife and to protect wild animals in their natural environment.
- Provide our workforce with a safe, respectful and fulfilling environment.
- Act in an ethical and transparent

Great Blue Heron

IMPACT STATEMENT

The Metro Vancouver population has doubled since Wildlife Rescue opened its doors in 1979.

This dramatic growth, along with the accompanying densification and expansion outwards into natural spaces, is putting ever-increasing pressures on animals living in the urban environment.

This has led to a steeply increasing demand for

Wildlife Rescue's services by communities from across the Lower Mainland and British Columbia. We have risen to this challenge while seeking constantly to maximize the quality of care to wildlife and standing as leaders in the field of wildlife rehabilitation.

SINCE 1979

43,750 animals
have been successfully
rehabilitated and
returned to the wild.

SINCE 2009

CALLS to our Wildlife Helpline have
increased 365%
and **ADMISSIONS** have
increased 200%

At the heart,
the goal is the
same now as
it was 41 years ago:

**to return as
many animals as
possible to a
free, wild life.**



Common Mergansers

OUR 2019 WORK

REHABILITATION

KNOWLEDGEABLE STAFF

With significant differences between wild animals and domestic animals, Wildlife Rescue must have extensive knowledge about the species in care, including nutritional requirements, behavioral issues, and habitat considerations.

DIVERSE SPECIES

Wildlife Rescue is the only rehabilitation facility in Metro Vancouver that treats the full range of vertebrates including small mammals, native bird species, native reptiles, amphibians, and bats.

COUNTLESS VOLUNTEER HOURS

382 Wildlife Rescue volunteers contributed 27,993 hours of their personal time in 2019 cleaning cages, preparing meals for patients, feeding animal babies, staffing the Support Centre and other essential activities.

EDUCATION

WILDLIFE HELPLINE

Program staff and volunteers operating the Wildlife Support Centre call centre are trained to assess the circumstances and condition of an animal suspected to be in need of help. Working with the caller, data is gathered through phone descriptions, emailed photos and videos that are all reviewed in real time. When needed, a trained rescue volunteer is dispatched to provide an experienced field assessment. Many animals are not in need of help and through this approach, they are left in their natural habitat without interference.

4,426
PATIENTS
were treated at the Wildlife
Rescue hospital from

66
**CITIES &
COMMUNITIES**
across British Columbia.

44
**ORPHANED
ANIMAL BABIES**
were successfully fostered and
raised by families in the wild.

151
**DIFFERENT
SPECIES**
were treated including
19 mammal species,
129 bird species and
3 reptile species.

21,398
CALLERS
accessed the
Wildlife Helpline —
a 17% increase from 2018.

CONSERVATION

We know that even small numbers of displaced animals or disrupted habitats can undermine normal behaviours such as group interaction, migratory and reproductive success. Wildlife Rescue's conservation activities aim to minimize disruption and keep animals in the wild, return healthy animals to the wild to continue their natural lives and, through education, contribute to a better understanding of wildlife in the urban environment.

FOSTER FAMILY PLACEMENTS

Wildlife Rescue places orphaned animal babies with appropriate same-species families to be raised in the wild, rather than at the wildlife hospital, to give them the best survival success. Wildlife Rescue volunteers identify and map wild families with similar-aged healthy babies.

FLEDGLING HEALTH CHECKS

In spring and summer, it is not uncommon for kind-hearted humans to unintentionally kidnap wild animal babies, thinking they have been abandoned. Wildlife Rescue implemented Health Checks in response. When healthy-looking animal babies are brought in by a member of the public, the individual is asked to wait while the hospital conducts an immediate health exam. If the babies are not injured, dehydrated, thin or suffering from parasites, the staff guide the finder to return the babies and help them successfully reunite with their parents in the wild.

ROOFTOP RESCUES

With ever-increasing densification and expansion outwards into natural spaces, wild animals are being forced to nest and raise families on sites that are less than ideal for wildlife. Wildlife Rescue has teamed up with residential and commercial buildings to safely assist nesting waterfowl families from rooftop to water habitats after the babies have hatched. In some cases, further care and treatment was needed and so the whole family was transported to our wildlife hospital until ready to be released.



244
CANADA GEESE
GOSLINGS &
PARENTS
were rescued and set free
in the nearest suitable
waterways.

133
ANIMAL BABIES
were reunited with
their parents to be
raised in the wild.



WILDLIFE STORY

Anna's Hummingbird

This past winter, Wildlife Rescue received hundreds of concerned calls and took in 39 of these iridescent birds. They were suffering from starvation and hypothermia caused by chilly temperatures and frozen or empty feeders. Staff and volunteers took turns providing nourishment as hummingbirds need to eat almost continuously to maintain their body temperature and metabolism. Thankfully, with dedicated care and warm conditions, most of these hummingbirds survived and were released back to the wild once temperatures warmed up.



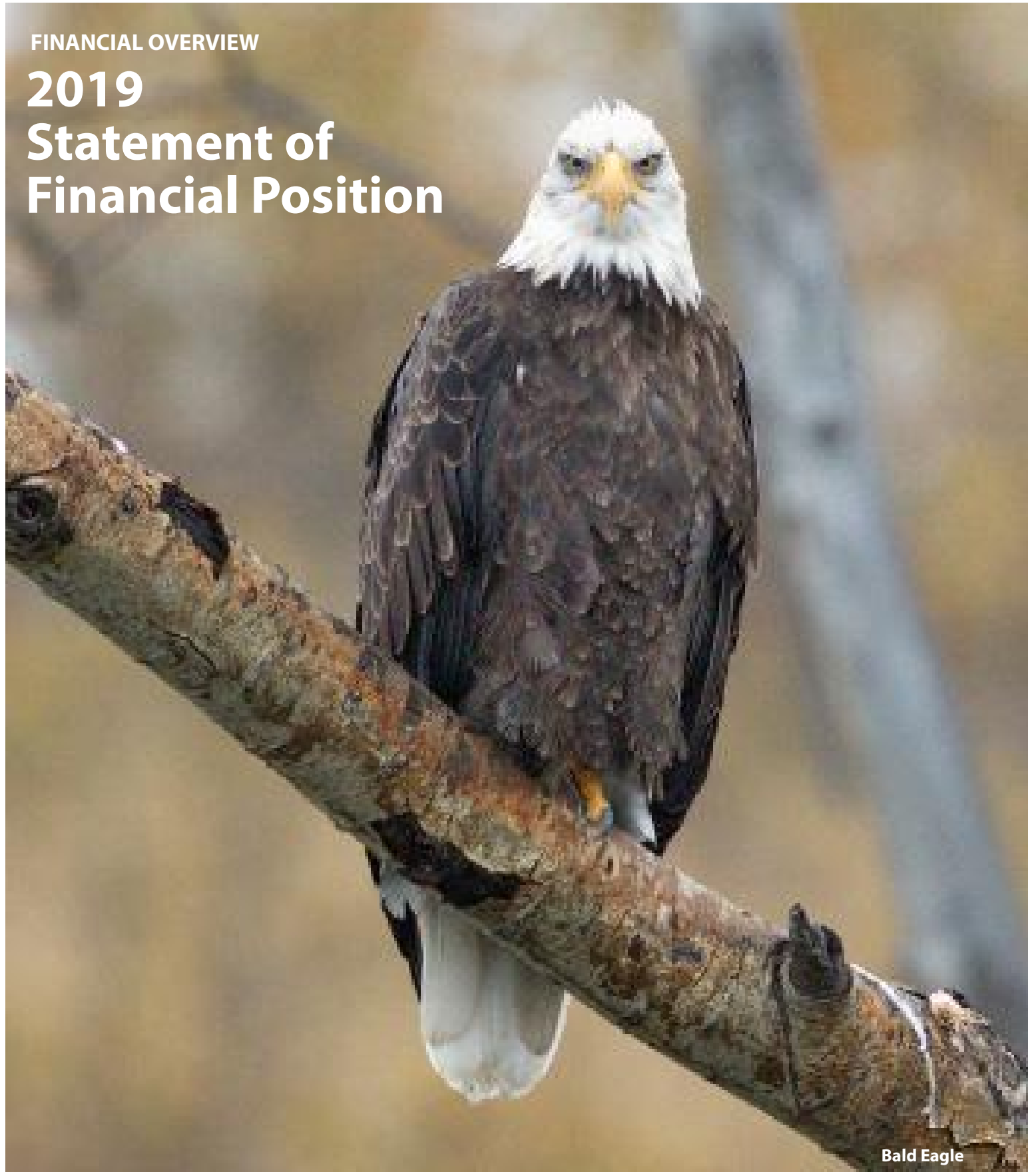
WILDLIFE STORY

Black-headed Grosbeak

In August 2019, a Black-headed Grosbeak was brought to us when it was caught in a mist net. Mist nets are used for bird banding or other research projects and normally, birds captured are uninjured and safely released to the wild. This bird suffered a bilateral clavicle fracture and was brought to us quickly. He recuperated at Wildlife Rescue for three weeks before being released and delightedly flying into the skies.

FINANCIAL OVERVIEW

2019 Statement of Financial Position



Bald Eagle

WRA Wildlife Rescue Association of British Columbia
Statement of financial position
As at December 31,
(Unaudited)

	2019	2018
Assets		
Current assets		
Cash	627,476	682,391
Accounts receivable	19,060	27,740
Investments	168,286	285,648
	<u>814,822</u>	<u>995,779</u>
Property and equipment	63,982	63,166
	<u>878,804</u>	<u>1,058,945</u>
Liabilities		
Current liabilities	37,145	48,733
Deferred capital contributions	339,860	339,860
	<u>377,005</u>	<u>388,593</u>
Fund balances		
Invested in property and equipment	18,936	24,219
Internally restricted	441,182	618,585
Unrestricted	41,681	27,548
	<u>501,799</u>	<u>670,352</u>
	<u>878,804</u>	<u>1,058,945</u>

Statement of operations and changes in fund balances
Year ended,

	2019	2018
Revenue		
Individual donations	462,493	484,582
Government grants	197,901	179,332
Planned giving	101,815	89,410
Corporate	43,401	37,092
Foundations	29,080	21,261
Investment income	27,859	17,035
Endowment income	9,403	11,204
Sales and other	3,367	4,831
Memberships	1,520	1,925
	<u>876,839</u>	<u>846,672</u>
Expenses		
Wages and benefits	736,668	695,980
Food and medical wildlife care	126,070	99,937
Fundraising	78,733	78,449
Office	54,634	88,407
Facilities	39,189	56,138
Amortization	5,283	5,541
Other	4,815	12,773
	<u>1,045,392</u>	<u>1,037,225</u>
Excess of revenue over expenses	<u>(168,553)</u>	<u>(190,553)</u>

Thank you for supporting B.C.'s wildlife

Wildlife Rescue is grateful to more than 2,500 supporters across British Columbia who donated \$591,480 to help save wildlife in 2019. We would like to extend a special thanks to the following generous donors.



Individuals

Julia BAUMAN
David & Ann BURN
Alan BURNS
Julie CHAN
Carlyne CLARK
Barbara COPPING
Eve COST & JAMES RIMELL
Dana DEVINE
Bonita EVANS
Elizabeth GRANT
Ann HARDING
Richard HAWKESWORTH
Carol HEALY
Agnes HORNAAS
Andrew JOHNSTON
Ivo KATNICH
Dianne KOBKA
Gayle KOOISTRA
Gayle KOSH & Howard REDEKOPP
Marietta KOZAK
Dorrit & Lars LARSEN
Barbara LEMON
Joanne LOMAS
Joyce LUPTAK
Mary MACINTOSH

Marlene MACKENZIE
G.B. John MANCINI
Tara MANNALL
Frances MCGRATH
Michele MCLAUGHLIN
John MCLENNAN
Gordon MURDOCH
Shannon PARKER
Paul & Rosemary PRETORIUS
Kathy REID
Carole RICE
Adele RUNIKIS
R. Paul SAMSON
Linda SAUNDERS
Olga SAVCHUK
Rudiger SEYEN
Linda SHERWOOD
Cheryl SIEBERT
Roger STALSBERG
Mark STEVENS
Beverley TAMBOLINE
Susan TAYLOR
Gregory VENTURI
Ralph VOLKENS
Michele & Sidney WAIN
Phyllis WATSON

Agency, Corporation & Foundations

- Burnaby Lougheed Lions Club
- Dr. Sunny Lai Podiatric Corporation
- Empowered Startups LTD
- Ewald Family Foundation
- GL Williams & Associates LTD
- Pacific Animal Foundation
- Provincial Employees Community Services Fund
- Rotary Club of Burnaby Foundation
- Symcor
- Trans Mountain Canada INC
- United Way of the Lower Mainland
- Vancouver Foundation
- Victoria Foundation

Estate Gifts

Estate of Herbert H. BECK
Estate of Brian William DUNLOP
Estate of Gerald Leo HERNESMAA
Estate of Doris Hilda HUNTER
Estate of Evelyn Rosemary IRVING
Estate of Phyllis Margaret MCCOWAN
Estate of Ruth Ethel MORRISON
Estate of Shirley Mae O'KUSKY
Estate of David Nelson SPARKS

Whole-Hearted Giving

Donor Spotlight



Long-time Donor and Volunteer Nel

Nel Aird tapped into her love of wildlife to find an outlet for her energies when she retired in 2005. At the time, one of her colleagues mentioned volunteering at Wildlife Rescue. Despite her career as a senior project manager, she felt completely overwhelmed by the needs of all the animals during her first shift. She was grateful to be tasked with washing the animals' food dishes.

It wasn't long before she found her rhythm and every day since, she's been inspired by the incredible work of the staff and volunteers. "Wildlife Rescue attracts people who always want to give the best possible care and are truly passionate about helping wildlife".

In her 14 years as a volunteer,

Nel has helped the organization in countless ways. Some of her activities include feeding and cleaning up after patients, providing transport and releases, teaching duckling workshops, mentoring other volunteers, and conducting orientations.

She says that what keeps her coming back is "the joy of seeing

damaged, fragile things come in, recover, regain their ability to eat and thrive, and successfully return back to the wild".

Coupled with that is her respect for the organization itself. Wildlife rehabilitation is a constantly evolving science and Nel shared, "the leadership and staff make constant efforts to improve things, from how the animals are cared for to the training and mentoring of volunteers. It just seems that the organization learns constantly from its experiences".

Seeing this effectiveness from the moment she began at Wildlife Rescue gave her the confidence to support the organization as a donor as well.

Having immigrated to Canada alone as a young adult, she relied on her parents' values of hard work and planning to get through those early years. She sees those same values in both the people and operations at Wildlife Rescue. At this stage in her life, she likes being in an economic position to support an organization that she believes in.

Her biggest dream? Nel notes that there will always be a need for an organization like Wildlife Rescue. In the past several years, she's seen more and more wildlife in need of help.

Chuckling, she says, "I'd like to see a new hospital before I'm too old to volunteer".



Board of Directors 2019

Wildlife Rescue's Board of Directors is a volunteer governance board. Responsibilities include organizational governance, executive director oversight, reviewing/approving budgets, approval of major organizational decisions, chairing board Committees, supporting fundraising activities, and ensuring that operations are consistent with organizational mission.

CHAIR **Jeannie Magis**

VICE-CHAIR AND TREASURER **Nicole Belanger**

SECRETARY **Laurie Murdoch**



Staff Members 2019

Business Operations

CO-EXECUTIVE DIRECTOR **Coleen Doucette**
CO-EXECUTIVE DIRECTOR **Linda Bakker**
OPERATIONS & FINANCE DIRECTOR **Rob Vandermey**
DEVELOPMENT & MARKETING
COMMUNICATIONS DIRECTOR **Shantal Cashman**
COMMUNICATIONS COORDINATOR **Vindi Sekhon**
DONOR RELATIONS COORDINATOR **Sheila Dickinson**

Wildlife Program

HOSPITAL MANAGER **Janelle Stephenson**
OUTPATIENT CARE MANAGER **Kristen Trudeau**
SUPPORT CENTRE MANAGER **Andrea Morgan**
HOSPITAL ASSISTANT MANAGER **Gyl Anderson**
SUPPORT CENTRE TEAM LEAD **Jackie McQuillan**
SUPPORT CENTRE COORDINATOR **Esther Lintern**
VOLUNTEER COORDINATOR **Stephanie Green**
RESOURCE COORDINATOR **Carla Benn**
WILDLIFE TECHNICIANS **Seth Bennett**
Meghan Coghlan
Breanna Handley
Kimberley Kennedy
Brandon Law
Suzanne Naaykens
Emma Zinck
Sierra Monastersky
Don Anderson

WILDLIFE HELPLINE & RESCUE
ASSISTANT
GROUNDS & MAINTENANCE ASSISTANT



Professional Affiliations

- National Wildlife Rehabilitators Association
- International Wildlife Rehabilitation Council
 - Wildlife Rehabilitators Network of BC
 - Annual permits by Canadian Wildlife Service and Ministry of Forests, Lands and Natural Resources Operations



SUPPORT THE CLAWS

You Can Create a Future for Wildlife

Raccoon Cub

VOLUNTEER

Our volunteers are key to helping give wildlife a second chance at a natural life. Email volunteer@wildliferescue.ca.

BECOME A MONTHLY DONOR

Providing a sustainable monthly gift better enables us to meet the needs of wildlife year-round.

FOLLOW US ON SOCIAL

We are on Facebook, Twitter, and Instagram @wildliferescue. You'll be the first to see updates from the hospital and the field.

KEEP UP WITH THE WILDLIFE BUZZ

Bookmark our website wildliferescue.ca to read the Wildlife Buzz and learn about our latest patients, plus you'll catch tips to help wildlife and so much more.

MAKE A PLANNED GIFT

Consider leaving a lasting legacy to help ensure our lifesaving work continues.

For more ways to get involved,
email us at giving@wildliferescue.ca
or call us at 604-526-2747

Wildlife Rescue Association of BC

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YOUTUBE Wildlife Rescue
TWITTER WRAofBC

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REGISTRATION #** 131373490RR0001

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Yellow-throated Warbler