

Staff and volunteers at the Care Centre keep smiling through the busiest summer on record at Wildlife Rescue.

# **HELP OUR EVERYDAY HEROES**

# Our Trusted Team Call for Back-Up

**By Yolanda Brooks**Communications Manager

When 500 garter snakes were unearthed beneath a rock-covered dike near Delta, government environmentalists recommended Wildlife Rescue as the most suitable place to provide a temporary home for the snakes.

A few weeks later, the organization was again the first port of call for

animals in distress as disaster loomed in English Bay. A bulk carrier on its maiden voyage leaked fuel oil into Vancouver's waters.

Before the wildlife response was initiated, the trained search teams on the beach sent the first three victims of the spill to Wildlife Rescue's Care Centre, the only local rehabilitation centre with the expertise and facilities able to provide immediate care.

These headline grabbing stories took place during a time when rehabilitation staff were experiencing one of the busiest years on record. Even discounting the 500-plus

snakes, the number of intakes was running ahead of previous years.

By mid-August, staff at the Care Centre had on page 10

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Wildlife Rescue

## TO THE RESCUE

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**WRA** Wildlife Rescue Association of BC provides leadership in rehabilitating wildlife and in promoting the welfare of wild animals in the urban environment.

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## **BIRD'S EYE** VIEW

## I Am Welcome

My first "official" duties with the WRA were as a transport volunteer many years ago. Delivering my first animal, I was met with a smile and a warm thank you while I watched the animal in my charge only moments ago being assessed for a treatment plan.

Since that day, I cannot count the number of creatures I have car-pooled with. Some were anxious at first about the journey (or perhaps the driver!). Somehow, telling my passengers we were off to Wildlife Rescue seemed to calm them down - crows especially, but I know them to be highly intelligent.

Spring of 2014, I was asked if I would consider a position on the Board of Directors for Wildlife Rescue. Driving skills aside, I was told the organization could use someone with my experience in business and problem solving.

I accepted, was elected, and found the last year to be extremely rewarding. Not only was I warmly re-welcomed into the organization in my new role, I have been able to see inside the WRA and learn more about what makes it tick.

My first year on the board has been a busy one. The organization is evolving and adapting as the number of injured wildlife brought to the Care Centre continues to increase at an unprecedented rate.

These changes encompass everything from coping with the volume of animals needing assistance to planning for this new reality of ever growing wildlife impacts.

Simply, we need to find a way to ensure that each animal admitted continues to receive the best possible care and the best possible outcomes.

Our staff and volunteers are magical. For no other reason, when



the opportunity presented itself, I threw my hat into the ring to be President of the Board and was elected. Wouldn't you know it, again I was welcomed.

So, as the President of the Board of Wildlife Rescue, I am committed to continuing our efforts to make certain we, as an organization, are evolving to ensure that our mission will never fail.

We are in the process of assessing our roles and responsibilities, while re-aligning organizational strengths to achieve greater success in pursuit of our mission.

Combined with this will be a renewed energy in funds acquisition. Operational effectiveness and efficiency are necessary for the animals in our care. Our staff and volunteers cannot do this alone. There are costs we need to cover, and the future will see more and more creative ways of reaching out to ask for help with our purpose.

I look forward to the opportunities ahead for the WRA and my role within it. We excel as a team as we are centered around passion, respect, principles, caring, creativity and, above all, collaboration.

Warmly,



Scott Riddell President

**Follow Us!** 









# Snaking News

Wildlife Rescue staff, who thought they had seen it all, have another tall but true tale to tell their grandchildren in years to come following the rescue and release of more than 500 garter snakes.

The snakes were unearthed at the end of February during repair work on a rock dike, which was being carried out by SNC-Lavalin on behalf of The Corporation of Delta. When local residents reported the possible presence of a snake hibernaculum (hibernation den) under the rocks, the construction team applied for permits from the BC Ministry of Forests, Lands and Natural Resources to allow for the removal of the snakes. They then formulated a rescue plan which involved over-wintering the disturbed snakes with Wildlife Rescue.

On the first day of the work, the rescue team recovered 12 snakes. Three days later, more than 500 garter snakes had been rescued from the site, making it the largest discovery of its kind in BC. The snakes were transferred to Wildlife Rescue's facilities where it took a team of staff and experienced volunteers several hours to examine all of them for injuries.



More than 400 of the largest garter snakes were tagged to allow researchers to follow their progress during the 2015/16 hibernation.

A few snakes had crush injuries and needed to have their tails amputated and several had wounds on their bodies and were kept indoors in warm conditions to aid their recovery. Most, however, were placed in plastic tubs with dampened wood shavings and water. The containers were placed in the cool and quiet location of the baby bird unit to allow the snakes to continue their brumation (a reptilian version of hibernation).

The snakes, which were identified as terrestrial garter snakes, were returned to the repaired dike a month later following the arrival of mild temperatures. The timing of the release allowed the snakes to

emerge from hibernation in a familiar location, mate and disperse as usual. The injured snakes were released a few weeks later in the presence of the Beach Grove Elementary students who had campaigned to save the snakes.

Prior to release, approximately 400 of the largest snakes were tagged by a team of biologists lead by Dr. Patrick Gregory, a herpetology and ecology professor from the University of Victoria. The tagging technology will allow researchers to follow the progress of the snakes and observe their behaviour around hibernation time.

By Yolanda Brooks Communications Manager

# Green and Clean

Housekeeping is a vital part of keeping the Care Centre running and the staff, volunteers and animals healthy.

Thanks to the support of the detergent company, Live for Tomorrow, the cleaning bill just got a little bit lighter.



The Port Moody-based company, which produces non-toxic, biodegradable cleaning products, has agreed to donate regular supplies of dish soap to Wildlife Rescue. Our housekeeping volunteers are currently working their way through

the first 20L container.

To find out more about Live for Tomorrow's range of sustainable products, which are made from plant and mineral-based ingredients, visit the company website at:

http://live-for-tomorrow.com

View the Wildlife Rescue wish list at: http://wildliferescue.ca/donate/wra-wish-list/



WILDLIFERESCUE.CA

## **SUCCESS** STORIES





What started out as a photo opportunity turned into a rescue mission which saved the lives of two of these Northern flickers.

**Distress Signal** When a Vancouver couple heard the loud chirping of young birds while walking through a local cemetery, they went to investigate.

They found a family of Northern flicker (*Colaptes auratus*) fledglings calling for food from their nest inside an old maple tree. They marvelled at the scene, took a few photos and left.

When they later saw the body of an adult

flicker nearby, they realized that the baby flickers were not just hungry but probably in great distress.

After calling the Wildlife Helpline, they went back to the nest the next day, but all was quiet. Fearing the worst, they used a stepladder to reach into the nest and managed to rescue three weak and barely audible siblings.

They drove them to the Animal Emergency Clinic in Vancouver and from there they were

transferred to Wildlife Rescue. The weakest of the trio died but two recovered from their lack of food and began to thrive in care.

Martha and Dan Chesluck, the couple who originally rescued and photographed the orphans, not only released the flickers but managed to take photos of their first moments after release.

By Yolanda Brooks Communications Manager



This gadwell was in surprisingly good shape after 10 days in captivity.

**Stow-Away** A gadwall (*Anas strepera*) duck survived 8-10 days without food, water and fresh air after becoming a stow-away on a truck travelling between Crabtree, Quebec and

a mill in New Westminster, BC in June.

No one is quite sure how and when the dabbling duck snuck into the 53ft trailer, but once the truck hit the road, the trailer remained locked for the journey of more than 4,500km.

The duck was only discovered when the trailer, which was carrying paper products, was unloaded at Kruger mill in New Westminster.

With little energy left to spare, staff easily captured the tired and hungry bird, put it in box and drove it another few miles further west to Wildlife Rescue.

When the duck arrived at the wildlife hospital,

its breathing was laboured, it had an abrasion on its head near the base of its bill and there were minor lesions on the webbing of its feet. These injuries were probably sustained as it tried to escape its enforced confinement.

The duck was immediately placed on a heat pad, re-hydrated and given food. Its injuries were not life-threatening and after a few days in care, it was released to a BC lake with a local population of gadwalls.

By Yolanda Brooks Communications Manager

You can help us make a difference for wildlife. Make an online donation at: www.wildliferescue.ca/donate







**First Response** Two out of three oiled buffleheads that were brought to Wildlife Rescue following the bunker fuel spill in English Bay in early April were successfully cleaned and released.

Two female and one male bufflehead were heavily soiled following the discharge of bunker fuel from the ship MV Marathassa that was loaded with grain and waiting to leave Vancouver waters.

The first bird, a female bufflehead, was picked up and brought to the Care Centre within 24 hours of the spill. Two more arrived the next day.

Rehabilitation staff provided critical care to stabilize the birds before they were given an oil-spill bath.

All three birds survived the cleaning process, but the condition of the most heavily soiled female deteriorated and she did not survive.

Once the birds had been thoroughly cleaned and dried, they spent time in a heated pool at the Care Centre.

They were transferred to a central cleaning and rehabilitation facility at HMCS Discovery in Stanley Park which was set up by Focus Wildlife, an emergency oiled response organization. Their rehabilitation was completed within ten days and the buffleheads were released at Jericho Beach.

By Yolanda Brooks Communications Manager



https://instagram.com/wildliferescuebc/



Injured
Canada
goose
tends to her
fostered
flock.

**Mother Goose** In late May, an adult, female Canada goose (*Branta canadensis*) arrived at Wildlife Rescue with a drooping right wing. She left two months later with a brood of adopted goslings.

Although the droopy wing was an old Injury, Care Centre staff hoped they would be able to rehabilitate the wing with massage, physiotherapy and the application of a wrap to stabilize the wing between treatments.

As her mobility on the ground was unimpaired and Canada geese are known for their willingness to raise goslings that are not their own, staff decided to create a foster family for this goose.

A few days after she was admitted, a clutch of goslings was introduced to her enclosure. She

ran but the goslings followed. She eventually settled into her new role as foster mother and was soon sharing the enclosure with as many as 20 goslings that she watched over until they were ready for release.

After two months in care, she could extend her injured wing and the droop had disappeared. Although she was not fully-flighted due to her annual moult, staff felt she was healthy and strong enough to be able to take care of herself and forage for food.

She was released two months after admission to Belcarra where she was originally found, along with four orphaned goslings.

Within minutes of her release, her mate returned and when he caught sight of the adopted goslings, he did not run in the opposite direction. Instead, the new blended family took to the water and was last seen paddling together across Bedwell Bay.

By Yolanda Brooks Communications Manager



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## **Charity Car Program Supports WRA in BC!**

Donate your old vehicle and AA Wayne's (Wong's) Towing will recycle it for you.

You will receive a minimum \$50 tax-deductible receipt for the assessed value of your car and net proceeds donated to WRA.

AA Wayn'es Towing will also donate their administrative fee so that 100% of the proceeds go to the WRA.

**Call the Donation Hotline at** 604.321-2277



www.charitycarprogram.ca

## **Express Delivery You can**

help Wildlife Rescue and the environment by receiving electronic versions of the Newsletter To the Rescue. If you are a member and would prefer to receive the newsletter via email, please send an email to: info@wildliferescue. ca or call the main administration line on 604 526 2747 to make the switch. The next issue of To the Rescue will be published in October.

## **Monthly donations**

Monthly donations by credit card or pre-authorized bank payments are often a more convenient way to give to Wildlife Rescue. Once the payment is set up, it is easy to administer. Monthly donations also allow us to build a sustainable financial base to continue its life-saving work. To find out more about becoming a monthly donor and joining Wildlife Rescue's Donor Circle, please contact our administration office.

Tel: 604 526 2747. Email: info@wildliferescue.ca





International volunteers discover Canadian wildlife at the Wildlife Rescue site and on a group kayaking trip on Indian Arm.

# International Connections

International students have been a welcome presence at Wildlife Rescue for several years, but this summer saw the largest contingent yet of European volunteers.

Between May and September, a total of 25 volunteers from Germany, Belgium, Switzerland, Austria, United Kingdom and Spain spent several weeks working on projects and essential daily chores around the Care Centre.

The volunteers who work four days a week, six hours a day provide essential support for the Care Centre during the busiest time of the year. However, the cross-cultural

relationships they develop with existing staff and local volunteers are welcomed as much as their hard work says Wildlife Rescue's Director of Volunteer Resources, Maureen E. McKay.

"We want to be world citizens and we get to share our experiences and culture and learn about their countries, and they learn about Canadian wildlife, share stories about the countries they come from and of course they also get to travel," she says.

"You can feel their enthusiasm and excitement about being here and their presence is a real benefit to our staff and volunteers."

After completing a degree in mechanical engineering, Johannes Oder (pictured far right in top left photo) was ready to leave the German city of Magdeburg for a Canadian adventure.

"I wanted to meet Canadian people and get to know Canadian culture," said the recent graduate who packed in plenty of travel during his stay.

From the highs of travelling to the Rockies, a kayaking trip along Indian Arm and coming face-to-face with a cougar in the Wildlife Garden to his least favourite job of collecting meal worms, 2015 was a summer to remember for Johannes. "I liked the people and I loved working outside and working in the sun."

When Kirsten Risse (pictured second from left in the kayaking photo), also of Germany, signed up for the volunteering work trip, she wanted a position that involved working with animals and she has been delighted with her eight-week placement at Wildlife Rescue. "I loved working here," she said. "It was a great experience and I would recommend it to everyone.

Most of our international volunteers are now heading home or off for further travels. We wish them well.

By Yolanda Brooks Communications Manager



Thanks to a group of patients at the Forensic Psychiatric Hospital in Colony Farm, Coquitlam, an unloved and decrepit bench hiding out in the Wildife Garden at Wildlife Rescue has been re-

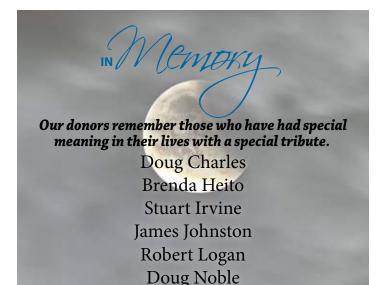
# Wood Workers

turned to its former glory.
Participants in the Kingswood
Wood Working Program used
salvaged wood and sanded and
painted the intricate metal work
to fashion an elegant new bench
that now sits in the gardens at
the side of the administration
building, providing a place of



rest and shade for staff, volunteers and visitors.

The garden is also home to a new deck thanks to Andy Shutek who provided most of the labour and led a team of volunteers through the project that ran throughout the summer.





Our donors say a fond farewell to the companion animals that have had a special place in their hearts.

Bella

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## **A New Lifeline**

Tamm Beaulne

Theresa Murray

Timo Makinen

Tanya Patzke

During last year's Summer Survival Campaign, a new phone system was listed as one of the essential items needed by Wildlife Rescue.

Thanks to the generosity of our donors, that new system has just been installed. The organization has more lines, staff members can be reached directly and calls can now be dealt with more efficiently.

Thank you to all the donors who made this happen. It has made a huge difference to staff, volunteers and members of the public trying to get through for advice and information.

## **DONOR PROFILE**



In 2005, Irina Chisca brought an injured baby crow into Wildlife Rescue. Impressed by what she saw, she decided to do more for the organization.

Instead of just giving a onetime donation. she offered to provide print services at reduced cost through the company she worked for. Colourtime.

"Although the story with the crow didn't have a happy ending, everyone was very pleasant and very professional. I got to see the great work that Wildlife Rescue was doing and I was really, really impressed."

Irina went back to the management team at Colourtime and sang our praises and then met with the then Executive director of Wildlife Rescue, Janice Dickie, to discuss a potential partnership. The very next newsletter of To the Rescue was published by the downtown printers and Wildlife Rescue has been working with them on major projects ever

With regular discounts for the newsletters, information leaflets, calendars and flyers, plus the occasional free print run thrown in, Colourtime has helped Wildlife Rescue achieve significant savings says Gordon White, Wildlife Rescue's Acting Executive Director. He said: "Thanks to Colourtime, we have access to reliable, top quality print services. The savings we have made over the years have made them one of our most important community partners."

Colourtime has supported different charities at different times, but with Irina as the Wildlife Rescue cheerleader, we have been a constant beneficiary of Colourtime's generosity for more than a decade. "In a civilized society, it is important to take care of animals that need help and it is great that we have Wildlife Rescue doing that," says Irina.

Wildlife Rescue would like to thank Irina and the rest of the team at Colourtime not only for the discounts but for their professional advice and support over the last decade.

By Yolanda Brooks Communications Manager





## **Scaling New Heights**

More than 1,000 people turned out to enjoy this year's EarthFest and Open House, which took place on Sunday, April 26.

The event, which was held at the Wildlife Rescue site on Glencarin Drive, featured a very popular climbing wall (pictured right), sold-out tours of the Care Centre, bird and bee box building and kids activities run by the Red Fox Healthy Living Society.

Wildlife Rescue would like to extend a special thank you to the dozens of volunteers who helped to host the event and to all of our sponsors who enabled us to take EarthFest to the next level.

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## **Everyday Heroes**

Continued from page 1

admitted 4,187 patients, up 29% over the same period in 2014.

Our rehabilitation staff, aided by a team of summer staff, interns and volunteers, mended broken wings, cleaned soiled birds, gave sanctuary to orphans until they were strong enough to survive in the wild, tended animals left helpless and saved numerous creatures caught in sticky traps, raccoons trapped in nets and water birds tangled in fishing line,

They achieved all of this in the Care Centre built to treat 1,000 animals a year. Powered by the determination and ingenuity of staff, the dedication of volunteers and the compassionate commitment of our donors, our team of wildlife superheroes have saved lives, eased suffering and made a difference to wildlife.

Wildlife Rescue has a smaller site and survives on fewer resources than other wildlife facilities, but it has still managed to grow to become one of the busiest wildlife rehabilitation centres in all of Canada.

It has done so, not just with the help of hundreds of volunteers but with a community of individuals, family and corporate donors who help us pay for medicine, food, equipment and everyday necessities.

We cannot continue to do so much with the same funding we had five years ago. To manage this growth we need the resources to make sure we have the right staff, facilities and equipment.

With your support we will continue to rise to the challenge of caring for animals that sometimes struggle to survive in our rapidly changing urban environment.

"It has been a remarkable summer but it is not over yet, so please support us in whatever way you can." says Linda Bakker, Team Leader of Rehabilitation.

She continues: "On some days, the level of work has been astounding but with your help we will have the right resources to give more animals a chance to return to the wild."







Top left: Staff and volunteers work together to clean a soiled mallard; **Centre: Capture** volunteer Perry Edwards logs in 11 animals after a busy afternoon of pick-ups; Above: A staff member carries out an exam on the floor during an exceptionally busy afternoon.

Front page photo, L to R: Wildlife Rehabilitator, Ana Mendes, Care Centre Coordinator, Janelle VanderBeek, volunteer, Fiona Burness, Team Leader of Wildlife Rehabilitation Linda Bakker, Wildlife Rehabilitator Gylaine Andersen, volunteer Vivian Davidson and Wildlife Rehabilitator, Azy Behnam.

## Wise about Wildlife



While some calls to the Wildlife Helpline are about animals in distress, many relate to non-emergency issues with callers mistaking an animal displaying its normal behaviour for an animal that is in distress.

To help concerned onlookers tell the difference between an animal that needs help and one that should not be disturbed we have created the Wildlife Wise factsheet series which can be downloaded free from the Wildlife Rescue website at

#### www.wildliferescue.ca.

The first four factsheets in the series on baby birds, duckling and goslings, gulls, and crows are already available to download.

Further factsheets on subjects ranging from cats and wildlife to raccoons will be available in the fall.

By Yolanda Brooks Communications Manager



# Foster Me: Striped Skunk



A female skunk (*Mephitis mephitis*) miraculously survived after getting caught in a body-grip trap in Delta.

The young skunk was spotted shuffling around in a pile of leaves and

was picked up by an Animal Control Officer from the Delta Community Shelter.

The stricken animal was transferred to Wildlife Rescue where it took several members of staff to remove it. After the skunk was released from the trap, rehabilitation staff were relieved to find that it had escaped serious injury.

Although it was distressed and had difficulty moving its hind legs, an X-Ray revealed that no bones were broken. The skunk suffered some bruising, but staff are confident that it will make a good recovery.

Rehabilitation staff believe the small size of the juvenile skunk prevented the trap from digging into her body and saved her from more serious injuries.

#### By Yolanda Brooks Communications Manager

The golden-crowned sparrow (Zonotrichia atricapilla) featured in the previous issue of To The Rescue was released in a Vancouver Park on Valentine's Day.

## **SUMMER 2015: Foster Fur and Feathers**

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